

# Public Libraries Survey (PLS) FY2015

## Survey Updates and Improvements

Danielle Battle – Assistant Survey Manager

Patrick Stark – Researcher

Survey and Data Sciences, American Institutes for Research

# American Institutes for Research

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Established in 1946, with headquarters in Washington, D.C., American Institutes for Research (AIR) is an independent, nonpartisan, not-for-profit organization that conducts behavioral and social science research and delivers technical assistance both domestically and internationally.

As one of the largest behavioral and social science research organizations in the world, AIR is committed to empowering communities and institutions with innovative solutions to the most critical challenges in education, health, workforce, and international development.

# Outline

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- I. Introduction of AIR and LYRASIS
- II. Data Element Revisions
- III. Data Collection Similarities & Updates
- IV. Post-collection Data Processing
- V. Reminders
- VI. Timeline & Help Desk
- VII. Data Collection Tool Demonstration (instructions)
- VIII. Questions

# Take-away

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- **After this session, you will:**
  - Know the data collectors and trainers
  - Be able to identify differences from the previous administration
  - Feel comfortable with the new data collection format and layout
  - Understand the help desk procedures

# Introductions

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# AIR Introduction

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## 1. What we do

- Data collectors
- Help desk management
- Post-data processing

## 2. How you will work with us

- Data collection email updates
- Help desk
  - Email: [PLS@air.org](mailto:PLS@air.org)
  - Phone: 1-866-744-5746
- Data editing

# AIR Staff Introduction

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## 3. Who we are:

### Lead Staff:

- » Lynn Bauer – Primary Survey Manager
- » Danielle Battle – Assistant Survey Manager
- » Patrick Stark – Researcher

To Contact us go through the Help Desk:

- » [PLS@air.org](mailto:PLS@air.org)
- » 1-866-744-5746

# LYRASIS Introduction

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## 1. Partnering with AIR for:

- Trainings
- Support

## 2. How you will work with us

- Will provide trainings throughout the data collection

## 3. Who we are

- Russell Palmer – Membership Program Manger



# Data Collection Process

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## Cover Letter and User Guide



## Email Invitation



## Login using username (email) and password

*Login*

Enter Username

Enter Password

SUBMIT      [Forgot Password >](#)

## Lock Data

*Lock Data Confirmation*

Are you sure you want to lock your Data?

*If at a later time, you need to make any revisions, please email at [PLS@air.org](mailto:PLS@air.org) or contact by telephone at 1-866-744-5746 and we will unlock your data submission.*

YES, LOCK DATA

No, Return to Survey

## Run Reports

Reports ▾

Run Match Report

Run Edit Report

Run Tables

## Input Data

SURVEY STATUS	
STEP	STATUS
Enter State Characteristics Data	Complete
Enter or Import Administrative Entities Data	Ready
Enter or Import Outlets Data	Ready
Run Match Report	Ready
Run Edit Report	----
Import Annotations	----
Lock Survey	----

# Data Collection Process

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- The data collection web portal looks very similar to the FY2014 survey.
- We have only made changes to improve user experience.

# Data Element Changes for FY 2015

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# Data Element Revisions

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- Data Element Definition

- The following definitions have been modified:
  - 451 Electronic Books (E-Books)
  - 453 Audio – Downloadable Units
  - 455 Video – Downloadable Units
  - 552 Circulation of Electronic Materials – The total annual circulation of all electronic materials
  - Electronic collections (456-458) (Formerly Licensed Databases)

# Data Collection Similarities & Updates

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# Similarities

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- Login
- Interface
  - Same look and feel
- Functionality
  - Same step-by-step process
  - Input files
  - Match reports
  - Edit reports

# Updates

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- Name of the tool

Was	Now
WebPLUS	PLS Web Portal

- Interface
  - User friendly
- Functionality
  - State Librarian Certification



# SDC Input

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## ■ Meetings with SDCs – November 2015

- Met with SDCs from AZ, FL, LA, SC, WI
- Discussed screen shots and functionality
- Implemented recommendations
  - Helpful relevant documents on each page
  - Total line automatically calculated
  - Help Desk information on every screen
  - Changed “View/Key/Update” terminology to “Input”
  - Flip the import screen first see what has imported then import files on the bottom

# Login

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- Process is similar to FY2014
- Step-by-step process for FY2015
  1. Receive survey invitation email from AIR (email [PLS@air.org](mailto:PLS@air.org)) with link to setup password.
  2. Go to URL provided in the email
  3. Login with the information you received
    - Username = Email
    - Password = You set from the survey invitation email
- Forgot your password?
  1. Click on “Forgot Password” on login screen
  2. AIR will automatically send you an email with a link to reset your password

\*\*\*\* Warning \*\*\*\*

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You have accessed a United States government computer. Use of this computer without authorization or for purposes for which authorization has not been extended is a violation of federal law and can be punished with fines or imprisonment (Public Law 99-474). Violators are subject to having their processes terminated. System usage by an individual accessing the site may be monitored, recorded, and subject to audit. Use of this system indicates consent to monitoring and recording.

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WebPLUS Access	
User Id:	<input type="text"/>
Password:	<input type="password"/>
<input type="button" value="Login"/>	<input type="button" value="Exit"/>

### Browsers Supported and Recommended Screen Resolution

The PLS Web-based Data Collection System supports Internet Explorer 5.0 and above and Mozilla. For optimal viewing, screen resolution should be set to 800 by 600 or higher.

### Section 508 Compliance

The PLS Web-based Data Collection System interface complies with Section 508 of the Rehabilitation Act of 1973, as amended, 29 U.S.C. 794d. The current amendment went into effect June 21, 2001 and requires that federal agencies make their electronic and information technology accessible to people with disabilities. The PLS Web-based Data Collection System was designed to fully integrate with any additional adaptive equipment or software that may be required. If you need assistance, contact the help desk toll-free at 1-800-451-6235.



Public Libraries Survey  
Web Portal  
Fiscal Year 2015

OMB No. 3137-0074  
Expires 12/31/2016

## Welcome To The Public Libraries Survey

The Public Libraries Survey (PLS) provides statistics on the status of public libraries in the United States. These statistics include library visits, circulation, size of collections, public services hours, staffing, electronic resources, operating revenue and expenditures and number of service outlets. The Web-based Public Libraries Survey Web Portal (PLS Web Portal) is used to collect this data.

These data collected are useful to researchers, journalists, the public, and policymakers at the federal, state, and local levels. These data are used by federal, state and local officials, professional associations, and local practitioners for planning, evaluation, and policy making.

### MEET THE INSTITUTE OF MUSEUM AND LIBRARY SERVICES

The Institute of Museum and Library Services (IMLS) is the primary source of federal support for the nation's libraries and museums. Their mission is to inspire libraries and museums to advance innovation, lifelong learning, and cultural and civic engagement.

### Login

[Forgot Password >](#)

### Help Desk

Email: [PLS@air.org](mailto:PLS@air.org)

Call: 1-866-744-5746

9:00 am to 5:00 pm EST (Mon-Fri)

INSTITUTIONAL BURDEN STATEMENT

# Interface

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- Home Page
- Survey Status
- Tools
  - User Options
  - Input Data
  - Structure Changes
  - Import Data
  - File Export
  - Lock Data


# Home Page

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- This is a new page
- Includes:
  - Survey status
  - Helpful Documents (Web Instructions, User's Guide)
  - Latest Correspondence (updated throughout collection)
  - File Import link
  - Help Desk Information (located on all pages)

Home page | Home | Survey Status | Tools - | Reports - | Help - | External Links -

# Welcome to the Public Libraries Survey (PLS)



## Survey Information

*PLS SURVEY STATUS AND NEXT PROCESSING STEP*

DATA FILE	STATUS	NEXT STEP
State Characteristics	No Data	Input Data
Administrative Entities	No Data	
Outlets	Has Data	

## File Import

When you press the Import a New File button, you will be taken to the page to select and import your files.

[Import A New File >](#)

## Updates

### HELPFUL DOCUMENTS

*Web Instructions*  
Step-by-step instructions on reporting data for the PLS.

*User's Guide*  
Guide For Reporting Data For The Public Libraries Survey, FY 2015 Using The PLS Web Portal

*Match and Edit Report Terminology*  
Quick reference guide to understanding the match and edits reports.

### LATEST CORRESPONDENCE

*Survey Closeout Dates:*  
Group 1: May 13, 2016  
Group 2: July 29, 2016  
Group 3: August 19, 2016

# Survey Status

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Similarities	Differences
Same Information	Modified Layout



[Survey Status](#)

[Tools](#)

[Reports](#)

[Help](#)

[External Links](#)

[Logout](#)

The table below shows the status of all PLS files and the next processing s

[IMLS Public Libraries](#)  
[Public Library Statistics Cooperative \(PLSC\) Wiki](#)

Data File	Status	Next Step
State Characteristics	Has Data	
Administrative Entities	Has Data	
Outlets	Has Data	
All PLS Files	Have All Data Types	Run Match Report

#### File Status Descriptions

<b>No Data</b>	No data has been loaded for the file.
<b>Has Data</b>	Data has been loaded for the file.
<b>No Annotations</b>	Noncritical edit warnings have not been annotated as required.
<b>Has Annotations</b>	Noncritical edit warnings have been annotated.
<b>Have All Data Types</b>	State Characteristic, Administrative Entity and Outlet Data has been loaded.
<b>Matched - Discrepancies Found</b>	Match Program has identified discrepancies which must be resolved.
<b>Matched - No Problems</b>	Match Program has identified no problems.
<b>Edited - Critical Edit Warnings Found</b>	Edit Program has identified critical edit warnings which must be resolved.
<b>Edited - NonCritical Edit Warnings Found</b>	Edit Program has identified noncritical edit warnings which must be reviewed annotated.
<b>Edited - No Edit Warnings Found</b>	Edit Program has identified no edit warnings.
<b>Submission Locked - Edit Warnings Annotated</b>	Data for all PLS files has been locked and noncritical edit warnings reviewed and annotated.
<b>Submission Locked - No Edit Warnings Found</b>	Data for all PLS files has been locked.

## Survey Status

### PLS Survey Status and Next Processing Step

DATA FILE	STATUS	NEXT STEP
State Characteristics	No Data	Input Data
Administrative Entities	No Data	
Outlets	Has Data	

### Survey Status Description

No Data	No Data has been loaded for the file.
Has Data	Data has been loaded for the file.
No Annotations	Noncritical edit warnings have not been annotated as required.
Has Annotations	Noncritical edit warnings have been annotated.
Have All Data Types	State Characteristic, Administrative Entity and Outlet Data has been loaded.
Matched - Discrepancies Found	Match Program has identified discrepancies which must be resolved.
Matched - No Problems	Match Program has identified no problems.
Edited - Critical Edit Warnings Found	Edit Program has identified critical edit warnings which must be reviewed.
Edited - NonCritical Edit Warnings Found	Edit Program has identified noncritical edit warnings which must be reviewed annotated.
Edited - No Edit Warnings Found	Edit Program has identified no edit warnings.
Submission Locked - Edit Warnings Annotated	Data for all PLS files has been locked and noncritical edit warnings reviewed and annotated.
Submission Locked - No Edit Warnings Found	Data for all PLS files has been locked.

# Tools



Public Libraries Survey Web Portal  
Fiscal Year 2015

OMB No. 3137-0074  
Expires 12/31/2016

LOGOUT

[Survey Status page](#) | [Home](#) | [Survey Status](#) | **Tools -** | [Reports -](#) | [Help -](#) | [External Links -](#)

## Survey Status

PLS Survey Status and Next Processing Step		
DATA FILE	STATUS	NEXT STEP
State Characteristics	No Data	Input Data
Administrative Entities	No Data	
Outlets	Has Data	

- User Options
- Input Data: State Char
- Input Data: AE
- Input Data: Outlet
- Structure Change: AE
- Structure Change: Outlet
- Import Data
- Export Data
- Lock Data

Description
...s been loaded for the file.
...een loaded for the file.
...dit warnings have not been ...s required.
...dit warnings have been annotated.
...racteristic, Administrative Entity and ... has been loaded.
...ram has identified discrepancies ... be resolved.
...ram has identified no problems.

# Tools: User Options

Similarities	Differences
Same options (except 1)	Removed recalculate totals when detail changes
Same order of options	Default automatically saves data
Process to apply changes	Default set to sort order by FSCSID
	Close window is an “x” on the top of screen.

### Sort Order for Administrative Entities in View/Key/Update

FSCSID    LIBID    NAME    CITY

### Sort Order for Outlets in View/Key/Update

FSCSID    LIBID    NAME    CITY

### Sort Order for Edit Report by Edit Number

EDIT by FSCSID    EDIT by Annotation Status by FSCSID

### Auto Save Data in View/Key/Update?

Yes    No

### Recalculate Totals when Detail changes?

Yes    No

Apply Changes

Reset

Close Window

Welcome to the PLS)

Survey Information

SU

STEP

Enter State Characteristics Data

Enter or Import Administrative Entities Data

Enter or Import Outlets Data

Run Match Report

Run Edit Report

Import Annotations

### User Options

#### Sort order for Administrative Entities in Input Data

FSCSID  LIBID  NAME  CITY

#### Sort order for Outlets in Input Data

FSCSID  LIBID  NAME  CITY

#### Sort order for Edit Report by Edit Number

EDIT by FSCSID  EDIT by Annotation Status by FSCSID

#### Auto Save data in Input Data

Yes  No

Reset

**APPLY CHANGES**

STATUS

Complete

Ready

Ready

Ready

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#### Web Instructions

Step-by-step instructions on reporting data for the PLS.

#### User's Guide

Guide For Reporting Data For The Public Libraries Survey, FY 2015 Using The PLS Web Portal

#### Match and Edit Report Terminology

Quick reference guide to understanding the match and edits reports.

Updates

# Tools:

## Input Data: State Char

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Similarities	Differences
Same data elements	Changed name from View/Key/Update to Input Data
Same process to input and save data	Layout slightly modified (Save, Reset, Print Page)
	Link to helpful document (Data Element Definitions – Only State Char)



## View/Key/Update - State Characteristics - Dewey

Public Library Survey  
Fiscal Year 2014

OMB No. 3137-0074  
Expires 12/31/2016

Survey Status

User Options

Data Element Definitions

Logout

### State Characteristics

Item #	Item	Current Year	Prior Year
100	Reporting Period Start Date (MM/YYYY)	<input type="text" value="07/2013"/>	07/2012
101	Reporting Period End Date (MM/YYYY)	<input type="text" value="06/2014"/>	06/2013
102	State Total Population Estimate	<input type="text" value="544,270"/>	<input type="text" value="544,270"/>
103	Total Unduplicated Population of Legal Service Areas	<input type="text" value="544,270"/>	<input type="text" value="544,270"/>

Save

Reset

Print Page





*State Characteristics*

ITEM #	ITEM	CURRENT YEAR	PRIOR YEAR
100	Reporting Period Start Date (MMYYYY)	<input type="text" value="07/2013"/>	07/2012
101	Reporting Period End Date (MMYYYY)	<input type="text" value="06/2014"/>	06/2013
102	State Total Population Estimate	<input type="text" value="544,270"/>	44,379
103	Total Unduplicated Population of Legal Service Areas	<input type="text" value="544,270"/>	44,379

PRINT PAGE

Reset

SAVE

# Tools

## Input Data: AE

Similarities	Differences
Same data elements	Changed name from View/Key/Update to Input Data
Same process to input and save data	Layout slightly modified (Save, Reset, Print Page)
	Link to helpful document (Data Element Definitions – Only AE)
	Modified navigation
	Structure Change Link

Survey Status

User Options

Data Element Definitions

Logout

Administrative Entity

Name ALBANY COUNTY PUBLIC LIBRARY

|< First < Previous Next > Last >|

Population / Outlets / Staff

Previous Page Next Page

- [Name / Addresses](#)
- [Other Identification](#)
- [Population / Outlets / Staff](#)
- [Operating Revenue](#)
- [Operating Expenditures](#)
- [Capital](#)
- [Library Collections](#)
- [Service Measures](#)
- [Programs / Other Electronic](#)
- [Associated Outlet\(s\)](#)

Item #	Item	Current Year	Prior Year
208	Population of the Legal Service Area	33,979	33,979
Service Outlets			
209	Number of Centrals	1	1
210	Number of Branches	2	2
211	Number of Bookmobiles	0	0
Paid Staff (Full-Time Equivalent)			
250	ALA-MLS Librarians	3.00	3.00
251	Total Librarians	3.92	3.92
252	All Other Paid Staff	13.57	13.57
253	Total Paid Employees	17.49	17.49

Save

Reset

Print Page

Input Data: AE page

Home Survey Status Tools - Reports - Help - External Links -

SUB MENU | USER OPTIONS | STRUCTURE CHANGES: AE | DATA ELEMENT DEFINITIONS: AE



Administrative Entity

NAME

Albany County Public Library



Section Navigation

- Name/Address >
- Other Identification >
- Population/Outlets/Staff >**
- Operating Revenue >
- Operating Expenditures >
- Capital >
- Library Collections >
- Service Measures >
- Programs/Other Electronic >
- Associated Outlet(s) >

Population / Outlets / Staff

ITEM #	ITEM	CURRENT YEAR	PRIOR YEAR
208	Population of the Legal Service Area	<input type="text" value="33,979"/>	33,979
<i>Service Outlets</i>			
209	Number of Centrals	<input type="text" value="1"/>	1
210	Number of Branches	<input type="text" value="2"/>	2
211	Number of Bookmobiles	<input type="text" value="0"/>	0
<i>Paid Staff (Full-Time Equivalent)</i>			
250	ALA-MLS Librarians	<input type="text" value="3.00"/>	3.00
251	Tool Librarians	<input type="text" value="3.92"/>	3.92
252	All Other Paid Staff	<input type="text" value="13.57"/>	13.57
253	Total Paid Employees	17.49	17.49

 PRINT PAGE

Reset

**SAVE**

# Tools

## Input Data: Associated Outlet(s)

Similarities	Differences
Same data elements	Changed name from View/Key/Update to Input Data
Same process to input and save data	Layout slightly modified (Save, Reset, Print Page)
	Link to helpful document (Data Element Definitions – Only Outlet)
	Modified navigation to view outlets
	Structure Change Link

Survey Status

User Options

Data Element Definitions

Logout

Administrative Entity

Name ALBANY COUNTY PUBLIC LIBRARY

Associated Outlets

Name ALBANY COUNTY PUBLIC LIBRARY [CE]

First Previous Next Last

Previous Page Next Page

Name / Addresses

Other Identification

Population / Outlets / Staff

Operating Revenue

Operating Expenditures

Capital

Library Collections

Service Measures

Programs / Other Electronic

Associated Outlet(s)

Associated Outlet(s)

Item #	Item	Current Year	Prior Year
700	FSCS ID	DY0001-008	DY0001-008
700a	Structure Status	00	00
701	LIB ID	A1	A1
702	Name	ALBANY COUNTY PUBLIC LIBRARY	ALBANY COUNTY PUBLIC LIBRARY
702a	Name Status	00 (No Change)	00
703	Street Address	261 WASHINGTON ST	261 WASHINGTON ST
703a	Address Status	00 (No Change)	00
704	City	LARAMIE	LARAMIE
705	ZIP Code	83414	83414
707	County	ALBANY	ALBANY
708	Phone	3015669781	3015669781
709	Outlet Type Code	CE	CE
711	Square Footage of Outlet	27,624	27,624
712	Number of Bookmobiles	0	0
713	Public Service Hours Per Year	2,184	2,184
714	Number of Weeks a Library is Open	52	52

Save

Reset

Print Page

[Input Data: AE page](#)

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SUB MENU

USER OPTIONS

STRUCTURE CHANGE: OUTLET

DATA ELEMENT DEFINITIONS: OUTLET



**Administrative Entity**

NAME

Albany County Public Library



**Associated Outlets**

NAME

Albany County Public Library (CE)

**Section Navigation**

Name/Address >

Other Identification >

Population/Outlets/Staff >

Operating Revenue >

Operating Expenditures >

Capital >

Library Collections >

Service Measures >

Programs/Other Electronic >

**Associated Outlet(s)**

**Associated Outlet(s)**

ITEM #	ITEM	CURRENT YEAR	PRIOR YEAR
700	FSCS ID	DY0001-008	DY0001-008
700a	Structure Status	00	00
701	LIB ID	A1	A1
702	Name	ALBANY COUNTY PUBLIC LIBRARY	ALBANY COUNTY PUBLIC LIBRARY
702a	Name Status	00 (No Change)	00
703	Street Address	251 WASHINGTON ST	251 WASHINGTON ST
703a	Address Status	00 (No Change)	00
704	City	LARAME	LARAME
705	ZIP Code	83414	83414
707	County	ALBANY	ALBANY
708	Phone	Current Year Value Here	3015559781
709	Outlet Type Code	CE Central Library	CE
711	Area In Square Footage	17,824	17,824
712	Number of Bookmobiles	0	0
713	Public Service Hours Per Year	2,184	2,184
714	Number of Weeks Open	52	52



PRINT PAGE

Reset

SAVE

# Tools

## Structure Changes: AE

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Similarities	Differences
Same process	Modified layout
Same options	Structure Change: Outlet link



Administrative Entity (AE) Structure Change Options

Addition

- (02) Add an AE Opened Since Last Survey (Birth)
- (13) Add an Existing AE Not Previously Reported
- (22) Add an AE that has Not Yet Opened to obtain FSCS ID (Future)

Closure

- (03) Close an AE (Death)
- (23) Temporarily Close an AE (Expected to Reopen)
- (10) Delete an Incorrect AE (Out of Scope)
- (26) Delete a Future AE (Will Not Open)

Modification

- (01) Existing AE Absorbs another AE (Adoption)
- (05) Merge two or more AEs to create a New AE (Marriage)

Restoration

- (08) Reopen a Closed AE (Restore an 03)
- (24) Reopen a Temporarily Closed AE (Restore a 23)
- (09) Restore a Deleted AE (Restore a 10)

Other

- Reset/Undo an AE Structure Change Code for the Current Year
- Resolve AEs listed on Prior Year but not on Current Year

Proceed with Structure Change



Addition

- (02) Add an AE Opened Since Last Survey (Birth)
- (13) Add an existing AE Not Previously Reported
- (22) Add an AE that has Not Yet Opened to obtain FSCS ID (Future)

Closure

- (03) Close an AE (Death)
- (23) Temporarily Close an AE (Expected to Re open)
- (10) Delete an Incorrect AE (Out of Scope)
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Modification

- (01) Existing AE Absorbs another AE (Adoption)
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Restoration

- (08) Reopen a Closed AE (Restore an 03)
- (24) Reopen a Temporarily Closed AE (Restore a 23)
- (09) Restore a Deleted AE (Restore a 10)

Other

- Reset/Undo an AE Structure Change Code for the Current Year
- Resolve AEs listed on Prior Year but not on Current Year

[Proceed with Structural Changes >](#)

# Tools

## Structure Changes: Outlet

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Similarities	Differences
Same process	Modified layout
Same options	Structure Change: AE link

Outlet Structure Change Options

Addition

- [02] Add an Outlet Opened Since Last Survey (Birth)
- [13] Add an Existing Outlet Not Previously Reported
- [22] Add an Outlet that has Not Yet Opened to obtain FSCS ID (Future)

Closure

- [03] Close an Outlet (Death)
- [23] Temporarily Close an Outlet (Expected to Reopen)
- [10] Delete an Incorrect Outlet (Out of Scope)
- [26] Delete a Future Outlet (Will Not Open)

Modification

- [01] Existing Outlet Absorbs another Outlet (Adoption)
- [05] Merge two or more Outlets to create a New Outlet (Marriage)
- [04] Move Outlet to a Newly Created Administrative Entity (Divorce)
- [11] Move Outlet to a Different Previously Existing Administrative Entity

Restoration

- [06] Reopen a Closed Outlet (Restore a 03)
- [24] Reopen a Temporarily Closed Outlet (Restore a 23)
- [09] Restore a Deleted Outlet (Restore a 10)

Other

- Reset/Undo an Outlet Structure Change Code for the Current Year
- Resolve Outlets listed on Prior Year but not on Current Year

Proceed with Structure Change



Addition

- (02) Add an Outlet Opened Since Last Survey (Birth)
- (13) Add an existing Outlet Not Previously Reported
- (22) Add an Outlet that has Not Yet Opened to obtain FSCS ID (Future)

Closure

- (03) Close an Outlet (Death)
- (23) Temporarily Close an Outlet (Expected to Re open)
- (10) Delete an Incorrect Outlet (Out of Scope)
- (26) Delete a Future Outlet (Will Not Open)

Modification

- (01) Existing Outlet Absorbs another Outlet (Adoption)
- (05) Merge two or more Outlets to create a New Outlet (Marriage)
- (04) Move Outlets to a Newly Created Administrative Entity (Divorce)
- (11) Move Outlet to a Different Previously Existing Administrative Entity

Restoration

- (08) Reopen a Closed Outlet (Restore an 03)
- (24) Reopen a Temporarily Closed Outlet (Restore a 23)
- (09) Restore a Deleted Outlet (Restore a 10)

Other

- Reset/Undo an Outlet Structure Change Code for the Current Year
- Resolve Outlets listed on Prior Year but not on Current Year

[Proceed with Structural Changes >](#)

# Tools: Import Data

Similarities	Differences
Same process to look for and upload the data	Modified Layout (SDC recommend)
	Able to upload .xlsx files (along with .xls, .txt, .csv)
	Links to helpful documents (Import Specs and Name/Addr/Structure Changes)

### File Upload and Import

File Name:

(When you press the "Upload and Import File" button, your browser will transmit the file to our web server. Data from the file will then be imported into our database. If the type of data from the load file above matches a data type previously loaded, the new data file will completely replace all records previously loaded for that data type.)

### Files Currently Loaded - 3

*The most recently loaded file is highlighted.*

File Name	Date File Loaded	File Contents		
		Admin Entities	Outlets	Annotations
DY_annotations.xls	11/10/2014 10:19:23 AM			X
DY_CY.xls	11/10/2014 9:18:56 AM	X		
DY_OutletsGeneratedFromPriorYear	1/14/2014 4:02:21 PM		X	

*Files Currently Loaded - 3*

FILE NAME	DATE FILE LOADED	FILE CONTENTS		
		Admin Entities	Outlets	Annotations
DY_annotations.xls	11/10/2014 10:19:23 AM			X
DY_CY.xls	11/10/2014 9:18:56 AM	X		
DY_OutletsGeneratedFromPriorYear	11/14/2014 4:02:21 PM		X	

**DELETE ALL AE DATA**

**DELETE ALL OUTLET DATA**

**DELETE ALL ANNOTATIONS**

*File Upload and Import*

**FILE NAME**  **BROWSE...**

When you press the "Upload and Import File:" button, your browser will transmit the file to our web server. Data from the file will then be imported into our database. If the type of data from the loaded file above matches a data type previously loaded, the new data file will completely replace all records previously loaded for that data type.

**UPLOAD AND IMPORT FILE**



# Tools: File Export

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Similarities	Differences
Same process	Modified Layout



Public Libraries Survey  
Web Portal  
Fiscal Year 2015

OMB No. 3137-0074  
Expires 12/31/2016

 LOGOUT

*Export Data page*

Home

Survey Status

Tools -

Reports -

Help -

External Links -

### Select File Format(s)

- Excel File
- Fixed Length Text File
- CSV
- Data ready to re-import (Excel file formatted for import)

### Select Data Set

- State characteristics, current year (most recently saved version)
- State characteristics, prior year
- Administrative Entities, current year (most recently saved version)
- Administrative Entities, prior year
- Outlets, current year (most recently saved version)
- Outlets, prior year

Generate File Export >

# Tools: Lock Data

---

Similarities	Differences
Same process	Modified layout
	Different wording for either locking or not locking data



INSTITUTE of  
**Museum and Library**  
SERVICES

## Verify Locking PLS Web Collection

Public Library  
Survey  
Fiscal Year 2011  
OMB No. 3137-0074  
Expires 12/31/2013

The menu choice 'Lock Data' will lock your PLS data submission.

If, at a later time, you need to make any revisions, please email us at [govs.pls@census.gov](mailto:govs.pls@census.gov) or contact us by telephone at 800-451-6235 and we will unlock your data submission.

Proceed with Locking your PLS data submission?

Yes, Lock Data Submission

No, Cancel Locking

**Administrative Entity**

NAME

**Lock Data Confirmation**

**Are you sure you want to lock your Data?**

*If at a later time, you need to make any revisions, please email at [PLS@air.org](mailto:PLS@air.org) or contact by telephone at 1-866-744-5746 and we will unlock your data submission.*



Section Navigation	
Name/Address	>
Other Identification	>
Population/Outlets/Staff	>
Operating Revenue	>
Operating Expenditures	>
Capital	>
Library Collections	>
Service Measures	>
Programs/Other Electronic	>
Associated Outlet(s)	>

Population / Outlets / Staff			
ITEM #	ITEM	CURRENT YEAR	PRIOR YEAR
208	Population of the Legal Service Area	<input type="text" value="33,979"/>	33,979
<i>Service Outlets</i>			
209	Number of Centrals	<input type="text" value="1"/>	1
210	Number of Branches	<input type="text" value="2"/>	2
211	Number of Bookmobiles	<input type="text" value="0"/>	0
<i>Paid Staff (Full-Time Equivalent)</i>			
250	ALA-MLS Librarians	<input type="text" value="3.00"/>	3.00
251	Tool Librarians	<input type="text" value="3.92"/>	3.92
252	All Other Paid Staff	<input type="text" value="13.57"/>	13.57
253	Total Paid Employees	17.49	17.49

# Reports



Public Libraries Survey Web Portal  
Fiscal Year 2015  
OMB No. 3137-0074  
Expires 12/31/2016

LOGOUT

Home

Survey Status

Tools ▾

Reports ▾

Help ▾

External Links ▾

Information Input: AE

USER OPTIONS

STRUCTURE

Run Match Report

ELEMENT DEFINITIONS: AE

Run Edit Report

Run Tables



Administrative Entity

NAME

Albany Cou



# Match Reports

---

- Process and reports are similar to FY2014
- Match Reports
  - File Structure issues; Current Year (CY) vs. Prior Year (PY) checks; Other
- Resolving Match Reports
  - Re-importing data
  - Fixing the problem in the web tool

# Edit Reports

---

- Process and reports are similar to FY2014
- Types of Edits
  - Current-Year Edits
  - Historic Edits
  - Internal Edits
- Annotations




# Tables

---

- **Process and tables are similar to FY2014**
  - Excel workbook that contains 18 tables
    - 2 summary tables
    - 16 individual library tables

# Help

 LOGOUT



Public Libraries Survey Web Portal  
Fiscal Year 2015  
OMB No. 3137-0074  
Expires 12/31/2016

Home Survey Status Tools ▾ Reports ▾ Help ▾ External Links ▾

Information Input: AE

USER OPTIONS STRUCTURE CHANGES: AE



Administrative Entity

NAME

Albany County Public Library

- Web Instructions
- Data Element Definitions
- Name, Address, and Structure Changes
- Resolving the Match Report
- Import Specifications
- PLS Contacts
- Francis Keppel Award Criteria
- Standard Abbreviations
- Edit Messages and Conditions

## Section Navigation

Name/Address >

Other Identification >

Population/Outlets/Staff >

Operating Revenue >

Operating Expenditures >

Capital >

## Population / Outlets / Staff

ITEM #	ITEM	CURRENT
--------	------	---------

208	Population of the Legal Service Area	33,979
-----	--------------------------------------	--------

### Service Outlets

209	Number of Centrals	1
-----	--------------------	---

# External Links

 LOGOUT



Public Libraries Survey Web Portal  
Fiscal Year 2015  
OMB No. 3137-0074  
Expires 12/31/2016

Home    Survey Status    Tools ▾    Reports ▾    Help ▾    External Links ▾

Information Input: AE    USER OPTIONS    STRUCTURE CHANGES

**Administrative Entity**    NAME    Albany County Public Library ▾

- IMLS Public Libraries Survey
- Public Library Statistics Cooperative (PLSC) Wiki

# Functionality

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- Similarities

- Upload/Import
- Edits checks
- Many of the processes previously mentioned

- Updates

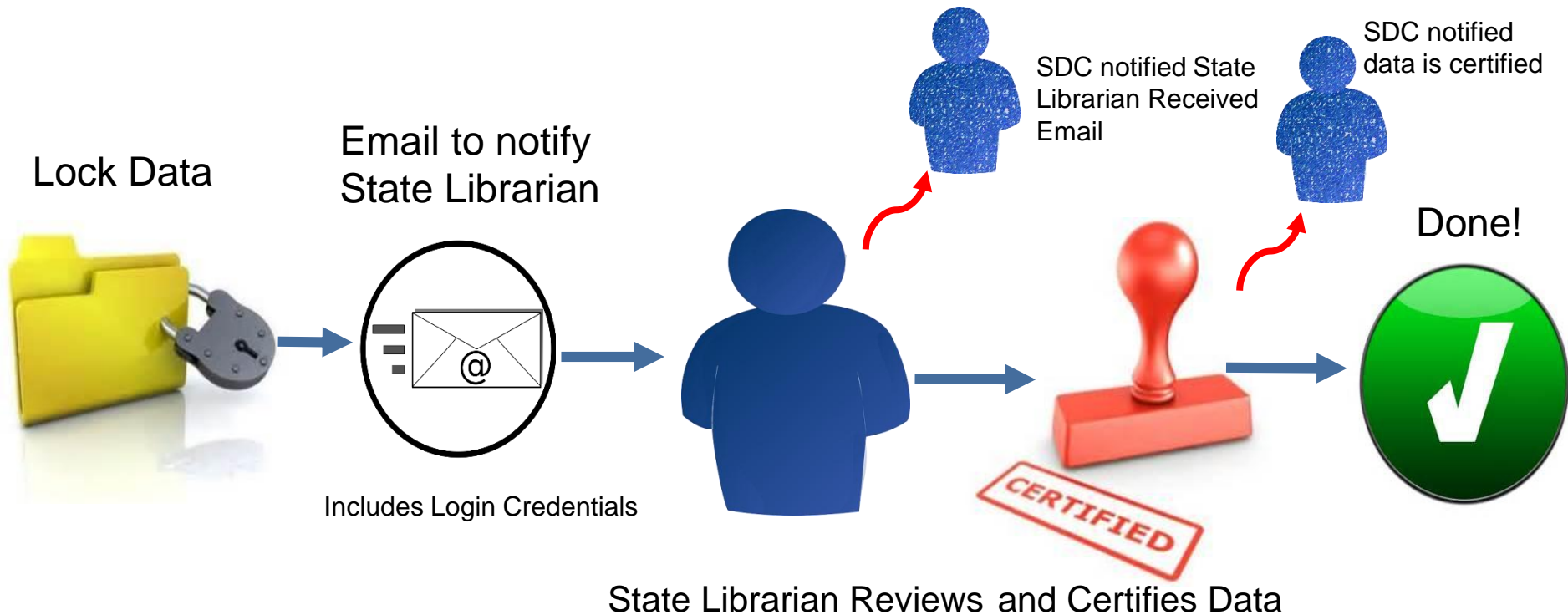
- Relevant documents and information easily accessible
- Import file type includes .xlsx (in addition to .csv, .txt, .xls)
- State Librarian Certification

# Functionality – State Librarian

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- After the survey is locked
  - PLS Web Portal automatically informs the State Librarian
  - State librarian will be provided with login credentials to access the PLS Web Portal
    - Receive the credentials via email start of data collection (varies by group)
    - Review the data to certify the survey.
  - SDC receive confirmation email that the State Librarian has been notified
  - SDCs will receive an email once the State Librarian has certified the survey.
  - This process will eliminate the current manual process of faxing or scanning and e-mailing the certification.

# Functionality – State Librarian



# Post-collection Data Processing

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# Edits and Post-Edit Checks

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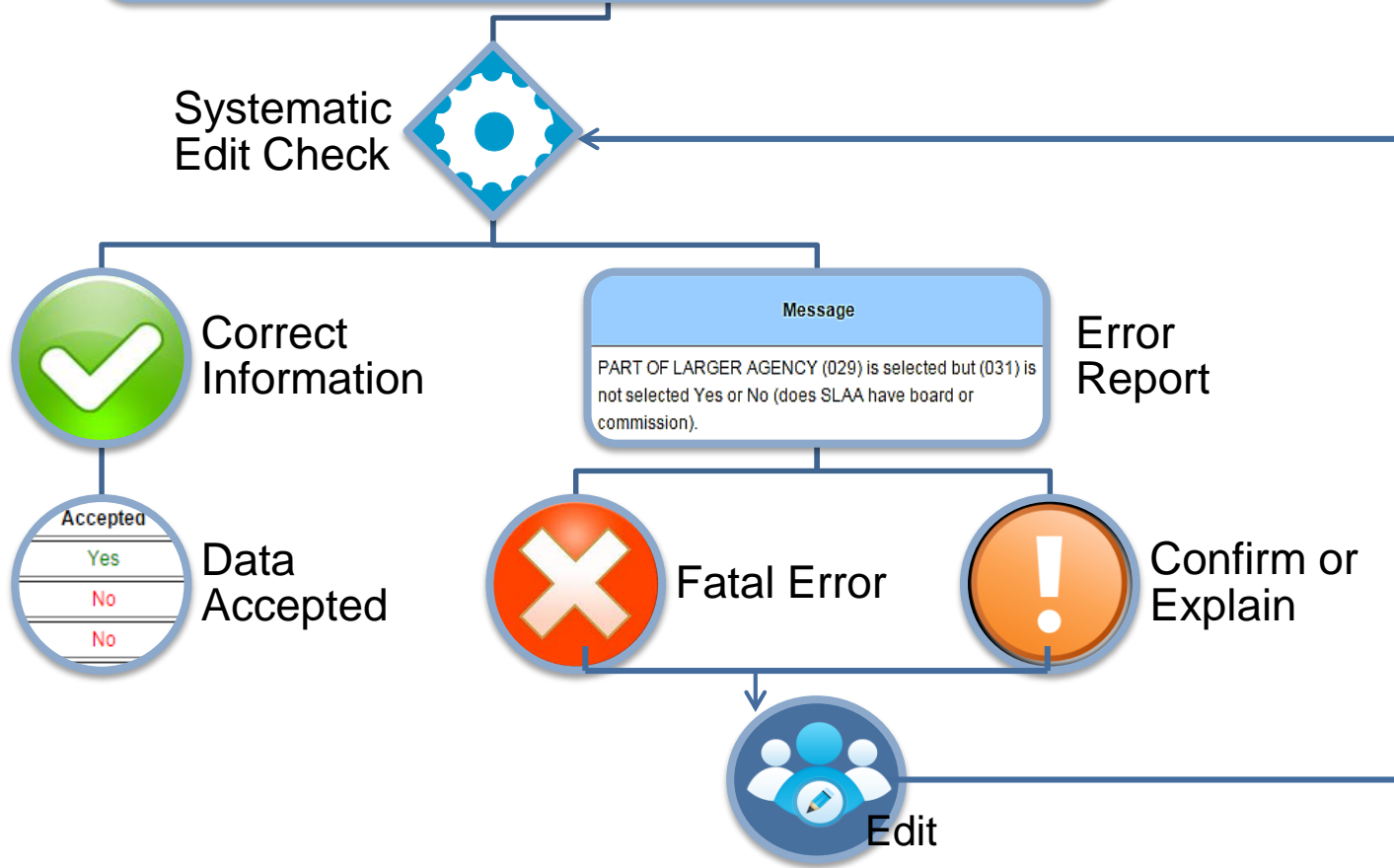
- We have taken the post-edits and moved them to the data tool.
- Reduce the post-edit time and data processing time.
- Once the data is locked in the data tool we will do a full post-edit check.
- PLS Web Portal Edits versus Internal Edits
  - Web Portal Edits are built into the system (file specifications)
  - Internal edits are used by AIR for possible follow-up.
  - States can have vendors program internal edits for libraries to annotate during collection.
  - Internal edits are not run by the SDC's in the PLS Web Portal collection software.



Fill in Questions or Import Data

ITEM #	ITEM	CURRENT YEAR	PRIOR YEAR
100	Reporting Period Start Date (MMYYYY)	07/2013	07/2012

Systematic Edit Check



-  Survey Instruction
-  User's Guide
-  Help Desk

# Reminders

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# System reminders

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- Download your final prior year data from FY2014 for your vendor to prepare your current year file.
- As long as you save your data it will not be lost.
- Similar edit checks from previous collection.
- You can fill out the questions by section.
- Survey Link:

# Timeline & Help Desk

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# Timeline – Groups

Group	States
Group 1	AK, AZ, CA, CT, DE, GA, HI, IA, KY, MA, MD, MO, MT, NC, NM, NV, OK, OR, RI, SC, TN, VA, WV, WY
Group 2	AL, AR, CO, DC, FL, ID, IL, IN, KS, LA, ME, MI, MN, MS, ND, NE, NH, NJ, NY, OH, PA, SD, UT, VT, WA, WI, American Samoa, Guam, Northern Mariana Islands, Puerto Rico, U.S. Virgin Islands
Group 3	TX

# Timeline – Key Dates

	Group 1	Group 2	Group 3
Cover Letter & User's Guide (Mailed)		Jan 18, 2016	
Survey Opens • Email Username & Password		Jan 25, 2016	
Survey Closes	May 13, 2016	Jul 29, 2016	Aug 19, 2016

# Timeline – Keppel Award

Data Submission	Group 1	Group 2	Group 3
Data Submission on or before • 10 points	Apr 15, 2016	Jul 1, 2016	Aug 5, 2016
Data Submission Received on • 8 points	Apr 18 – Apr 22	Jul 2 – Jul 8	N/A
Data Submission Received on • 6 points	Apr 25 – Apr 29	Jul 9 – Jul 15	Aug 6 – Aug 12
Data Submission Received after • Disqualified	Apr 29, 2016	Jul 15, 2016	Aug 12, 2016
Final Deadline	May 13, 2016	Jul 29, 2016	Aug 19, 2016

# Timeline – Keppel Award: Cont.

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## Edit Follow-up Points

Responded to Edit Follow-up within two weeks

- 10 points

Responded to Edit Follow-up within three weeks

- 8 points

## Item Non Response

A data item that has been collected over 3 years is missing for an entire state

- Disqualified

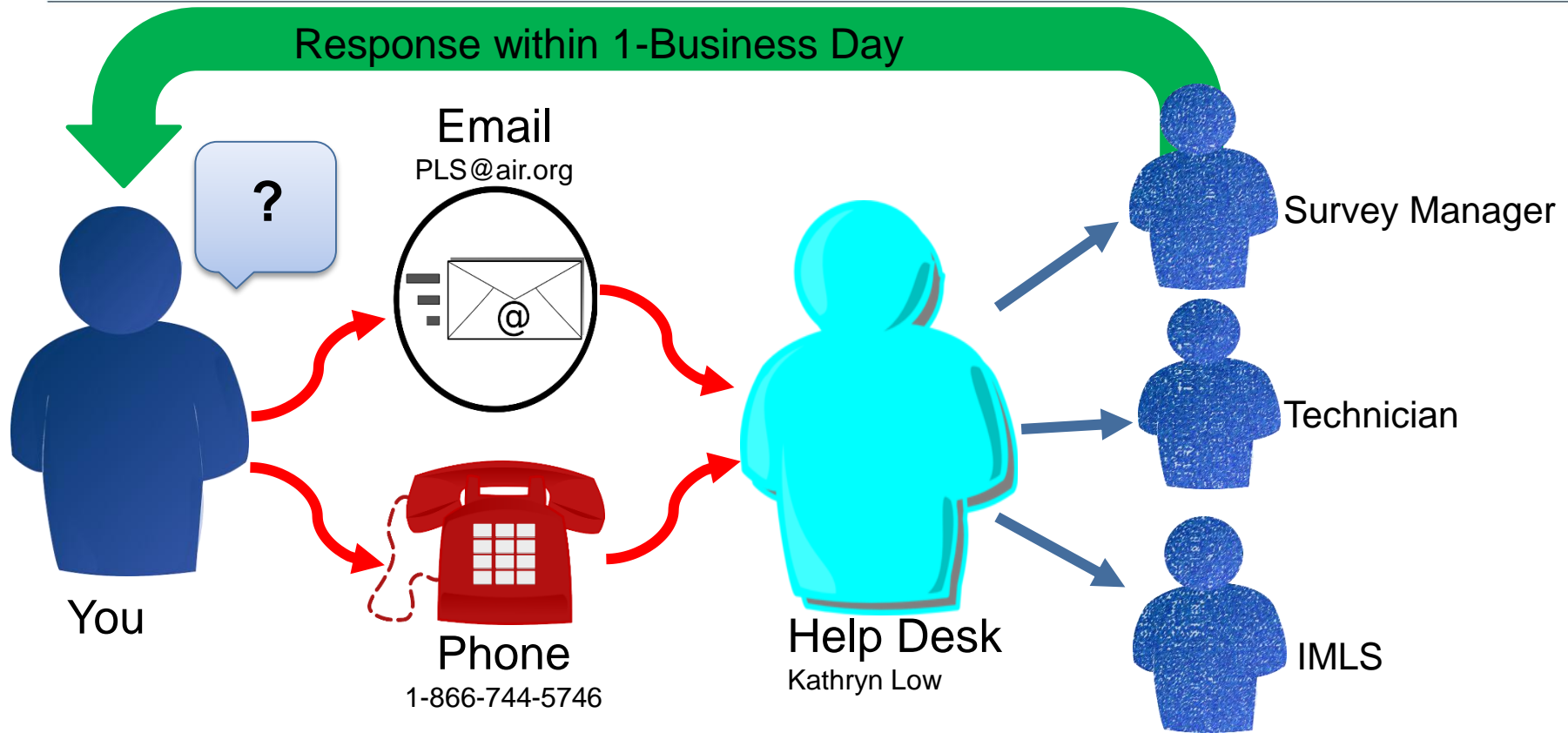


# Help Desk

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- Help Desk opens – January 25, 2015 9 a.m. EST and will remain open until all the data has been collected and after post-collection edits are complete.
- To contact the help desk:
  - Help desk number: **1-866-744-5746**
  - Help desk email: [PLS@air.org](mailto:PLS@air.org)

# Help Desk: Procedures



# Trainings

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- Live Online Courses to be offered by LYRASIS throughout the Data Collection Period, January-August, 2016
  1. Introduction to the IMLS Public Library Survey for New SDCs (30 minutes)
  2. Understanding the PLS: Arrangement, Question Types, and Changes (1 hour)
  3. Using the PLS Data Tool: Overview, Data Entry, and Problem Solving (1.5 hours)
  4. Facilitating Successful and Timely Completion of the PLS in Your State (1 hour)
  
- Others? We are open to suggestions.

# Data Collection Tool Demonstration

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# Data Collection Tool Demonstration

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- Computers available with a demonstration version
  - Demo includes:
    - Allow users the ability to click through various screens
  - Demo does not include:
    - Edit/save
    - Edit checks
    - Import functionality
- Instructions on how to use the demo are next to the computers
- Draft User's Guide provided next to computers
  - Final User's Guide mailed 1-week prior to data collection

ANY  
QUESTIONS  
?

Help Desk  
1-866-744-5746  
PLS@air.org

Danielle Battle  
202-403-6409  
dbattle@air.org

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